

# Acceptable Use Policy Internet and IT Services

Internet and IT Services for Students in Centre

CLASSIFICATION PUBLIC



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#### **Management Summary**

This Acceptable Use Policy (AUP) outlines the guidelines for the proper use of Internet and IT services at First Intuition. These rules are designed to protect the rights and safety of all students and to ensure that our IT resources are used responsibly and ethically. By using our services, you agree to comply with this policy.

Policy effective: 9 August 2024.

#### **Purpose of Use**

- **Educational Use**: Internet and IT services at First Intuition are provided primarily for educational purposes, including research, assignments, and training activities related to your course of study.
- **Personal Use**: Limited personal use of these services is allowed, provided it does not interfere with the educational environment or violate any part of this policy.

#### **Prohibited Activities**

- **Illegal Activities**: The use of IT services for any activities that are illegal under local, national, or international laws is strictly prohibited. This includes, but is not limited to, activities such as hacking, unauthorized access to systems, distribution of malicious software, or any form of fraud.
- **Inappropriate Content**: Students must not access, download, share, or distribute content that is offensive, discriminatory, hateful, or explicit in nature. This includes, but is not limited to, pornography, extremist material or anything that could be considered harassment or bullying.
- Copyright Infringement: Students must respect intellectual property rights. Unauthorised copying, sharing, or downloading of copyrighted material, including software, music, videos, or documents is strictly prohibited.
- **Streaming Services**: The use of streaming services such as Netflix, Amazon Prime, BBC iPlayer, Sky, YouTube and other similar on-demand services is prohibited except when specifically authorised for educational purposes. These services consume significant bandwidth, which can affect the performance of our network and impact other students' access to essential resources and learning experience at First Intuition.
- **Crypto-Mining**: The use of IT services for cryptocurrency mining or any other similar activity is strictly prohibited. These activities consume excessive computing resources and can compromise the security and efficiency of the study centre's systems.
- **Disruptive Behaviour**: Any use of IT services that disrupts or negatively impacts other users or the overall operation of the study centre's network is prohibited. This includes excessive bandwidth usage, spamming, and the use of peer-to-peer (P2P) file-sharing software.

#### **Security and Privacy**

- **Account Security**: Students are responsible for maintaining the security of their login credentials (e.g., usernames and passwords). Sharing these credentials with others or attempting to access accounts other than your own is prohibited.
- Personal Data: Students should be aware that any data or personal information stored on the study centre's
  systems may be subject to monitoring as required by law or for the purposes of enforcing this policy. Do
  not store sensitive personal information on study centre systems unless necessary and authorised.
- **Network Security**: Students must not attempt to bypass or undermine the security of any IT systems, including firewalls, anti-virus software, or network configurations.
- Reporting Security Weaknesses: If a student discovers a security weakness in the services provided by the study centre, it must be reported to their Tutor immediately. Students must not attempt to exploit or test the vulnerability further.
- Antivirus, Antimalware and Personal Firewalls: Students are responsible for ensuring that devices they
  connect to internet services have active and up-to-date Antivirus, Antimalware enabled and for additional
  security Personal Firewalls enabled to protect their devices.

#### **Respect for Others**

- **Digital Etiquette**: Students are expected to conduct themselves respectfully online, just as they would in person. This includes refraining from any form of cyberbullying, harassment, or discrimination.
- **Collaboration and Sharing**: While collaboration is encouraged in certain class activities but not in exams including mocks, students should ensure that any shared work does not involve plagiarism or the unauthorised distribution of another person's intellectual property.

#### **Compliance and Monitoring**

- **Compliance**: All students are expected to comply with this policy at all times. Non-compliance may result in disciplinary action, including but not limited to suspension of IT privileges, academic penalties, or legal action.
- **Monitoring**: First Intuition reserves the right to monitor the use of its IT services to ensure compliance with this policy. Any monitoring will be conducted in a manner that respects privacy to the extent possible, while ensuring the security and proper use of resources.

#### **Reporting Violations**

Any violations of this policy or any suspicious activity should be reported immediately to the study centre's Tutor or Customer Service/Operations team. All reports will be treated confidentially.



#### First Intuition's Reporting Obligations

Violations of this policy will be reported to a student's employer. Where a violation is deemed illegal, this will be reported to a student's employer and law enforcement agencies.

#### **Policy Updates**

This Acceptable Use Policy may be updated periodically. Students will be notified of any significant changes. Continued use of the First Intuition's IT services constitutes acceptance of the updated terms.

#### Acknowledgement

By using the IT services provided by [Study Centre Name], students acknowledge that they have read, understood, and agree to comply with this Acceptable Use Policy.